



Your Success is Our Business

**TEMPE CHAMBER OF COMMERCE
MONDAY MORNING UPDATE – OCTOBER 26, 2009
YOUR SUCCESS IS OUR BUSINESS**

This newsletter is sent directly to more than 2,000 members of the Tempe Chamber community and shared with many others. Sponsorships are available which include your company logo, name and contact information in this spot.

Sponsors also receive a 100-word text ad or offer of their choice at the top of the "Community News" segment. Your company name and website address will also be listed in the broadcast email announcing the new Monday Morning Update, as well as through Twitter in an announcement that Monday. Click below to learn more.

[Sponsor the Monday Morning Update newsletter and see your name here!](#)

CONTENTS

**Weekly Calendar
Monthly Events
Chamber News
Community News
Chamber Benefits**

**Member Spotlight
Member Offers
Charitable Chamber
Committee Corner
Member Resources Member Events**

WEEKLY CALENDAR

Tuesday, October 27

**Tempe Chamber Board of Directors
7:30 a.m.
Four Points by Sheraton
1333 S. Rural Rd.
Conference room adjacent to Tempe Chamber**

Wednesday, October 28

**Business After Hours
5:30 p.m. – 7:00 p.m.
Pier 54
5394 S. Lakeshore Dr.**

MONTHLY EVENT CALENDAR

View our monthly calendar of committee meetings, mixers, seminars and special events

Print a copy of our postcard of October events

SPECIAL CHARITY EDITION

This edition of the Monday Morning Update is dedicated to those companies and businesses that have dedicated their time and money to sponsoring a charitable cause. While many of us tend to focus on charities during the holiday season, it's important to remember that these organizations need help all year long. We hope that you will be able to find time to support our members who have taken it upon themselves to lend a hand to these worthwhile causes.

The **Tempe Community Action Agency** is hosting its 5th Annual Holiday Toy Shoppe. Each year TCAA provides a "store" for low-income parents to choose gifts for their children. You can help by donating new, unwrapped toys, gift wrap, money, or gift cards for children up to 15 years. Senior citizen items are also needed. Volunteers are also needed to organize toy drives at their businesses and to help parents shop and wrap toys. On December 10 – 12, toys can be delivered to IKEA-Tempe to be distributed from Dec. 15 – 17. To volunteer, contact Monica Tegg at (480) 350-5879 or monicac@tempeaction.org

Banner Health's Cardon Children's Medical Center is seeking toys for its hospitalized children. If you are able to donate a new, unopened toy, please bring it to Cardon Children's Medical Center at 1400 S. Dobson Rd. in Mesa or contact Sue Eaton at 480-512-3542 or sue.eaton@bannerhealth.com. New toys are needed for kids of all ages.

Riverview Toyota and **United Food Bank** are holding a turkey drive on Nov. 6 from 6:00 a.m. to 10:00 a.m. at Riverview Toyota's 202 & Dobson dealership. Donated turkeys will be given to low income families to provide a holiday meal. Donors will receive free coffee and breakfast sandwiches.

St. Mary's Food Bank is collecting frozen turkeys On Nov. 21 from 9:00 a.m. to 2:00 p.m. to add as to its holiday food box project to benefit low income families. Everyone who donates a turkey can enter to win prizes from **Tempe Marketplace** merchants. For more information visit www.FirstFoodBank.org.

Tempe Marketplace hosts singer/songwriter Dierks Bentley and the "Miles & Music for Kids" celebrity motorcycle ride On Nov. 21 from 5:00 p.m. to 10:00 p.m. (4:00 p.m. doors). The concert also features Roger Clyne and the Peacemakers.

Tempe Marketplace and KISSFM 104.7 host the **Christmas Wish-a-Thon** on Nov. 27 from 9:00 a.m. to 1:00 p.m. featuring DJs Johnjay and Rich broadcasting live and granting special Christmas wishes from listeners on the Tempe Marketplace district stage.

Four Peaks Brewing Company is hosting a charity golf tournament to benefit the Arc of Tempe on Nov. 11 at ASU Karsten Golf Course. It includes a full round of golf, Four Peaks brews, an auction and dinner banquet. To learn more or participate please contact Tim Neuman at pubrelations@fourpeaks.com.

Smashburger at 777 S. College Ave, # 105 is partnering with Sun Devil Family Charities to donate \$1 from every Arizona Smashburger sold on Sun Devil Football home game days throughout the football season. The fund provides medical hardship assistance to ASU students, alumni and faculty.

Give blood through Nov. 15 and you will be entered to win one of three pairs of Phoenix Coyotes suite tickets for the Dec. 21 game. If you donate on a Thursday or Friday you also receive a voucher for a free oil change. To make an appointment to donate blood at one of the locations below, call (877) 448-GIVE or visit www.UnitedBloodServicesAZ.org.

Nov. 01 - Desert Cross Lutheran Church, 8:00 a.m. - 12:30 p.m., 8600 South McClintock,
Nov. 04 - ASU Biodesign- Replenishment Drive for Paul Hartig, 10:00 a.m. - 3:00 p.m., 1001 S. McCallister,

Nov. 10 - IKEA, 10:00 a.m. - 2:30 p.m., 2110 W. IKEA Way, Bloodmobile

Nov. 11 - Tempe St. Luke's Hospital, 7:30 a.m. - 12:00 p.m., 1492 S Mill Ave, Room 208

Nov. 15 - Valley Presbyterian Church, 8:00 a.m. - 12:30 p.m., 6947 E. McDonald Dr., Calvin Center

Donors who give blood from Nov. 16 through Nov. 30 receive a voucher for one complimentary ticket to a Phoenix Symphony performance.

IKEA Tempe is holding a book drive for the Friends of the Tempe Public Library through October. Drop off new or gently used books for kids and young adults at the exit doors. Also, when customers purchase UNICEF holiday greeting cards at IKEA Tempe, 100% of the proceeds will go directly to the U.S. Fund for UNICEF.

The **Sheraton Phoenix Airport Hotel/Tempe** at 1600 S. 52nd St. is offering a free night's stay as part of the "Give a Day, Get a Night" program to volunteers who donate a minimum of eight hours time of community service before Dec. 20. Visit www.giveadaygetanight.com for details or contact (480) 967-6600.

Westchester Campus of Care is seeking supporters for its Fall Into Giving Gala on November 6. The event aims to raise funds to procure new therapy equipment for its physical, occupational and speech therapy departments. Silent auction items and gifts are needed. The facility is a non-profit 501(c)(3) organization and all gifts are tax deductible. Contact Bonnie Ewen at (480) 305-7276 for more information.

CHAMBER NEWS AND EVENTS

HELP THE TEMPE CHAMBER AT A FUN, FREE TASTE TESTING

We need your help with a fun taste testing opportunity! This **Thursday, October 29**, from 10:00 a.m. – 3:00 p.m. the Tempe Chamber will be part of a taste testing for a local dairy company. We need 200 participants to spend approximately 10 minutes to sample a dairy product and share your opinion. The tasting will take place at the Tempe Chamber offices starting at 10 a.m. and continuing every 20 minutes until after 3:00 p.m.

Please take a moment to come to our office and bring some friends and co-workers with you! This is a great opportunity for the Tempe Chamber and should be lots of fun for our members. For more information or to set up your tasting session, please contact Renee Lopata at (480) 736-4284 or renee@tempechamber.org

STATE OF THE CITY ADDRESS SCHEDULED FOR NOV. 10

The Tempe Chamber of Commerce in conjunction with the City of Tempe is pleased to present **Mayor Hugh Hallman's State of the City Address** on Tuesday, November 10 from 7:00 a.m. - 9:00 a.m. at the Buttes, a Marriott Resort, 2000 Westcourt Way in Tempe.

Attended by civic, business and political leaders of the Valley, the [State of the City Address](#) features Mayor Hallman's yearly update on the state of the City of Tempe as he shares his perspective on its business, educational and social culture. This annual event provides a wonderful opportunity to enjoy a breakfast and exciting presentation by the Mayor while attendees network with other community leaders.

Registration begins at 7:00 a.m. and Mayor Hallman will begin his speech and presentation at 7:30 a.m.

The State of the City Address is presented by Edward Jones and sponsored by Phoenix Sky Harbor Airport, Insight, State Farm, US Airways, McCarthy Construction, Cox Communications, Motorola, Alphagraphics and the Tempe Republic.

Advance RSVP required. Tickets are \$50 for members, \$70 for the public and \$500 for a table of 10. [Learn more or register here](#) or call (480) 967-7891.

TEMPE CHAMBER ENDORSES "YES" VOTE IN BOND ELECTION

The Tempe Chamber of Commerce's Board of Directors has voted to support the Tempe Elementary School District's Nov. 3 \$77 million bond election.

In 2003, the district formed a Long Range Facilities Committee that studied its facilities and building standards and found that schools needed major renovation. Critical maintenance challenges were revealed including roof repairs, mechanical system repairs, plumbing problems and the need to update technology in the classrooms. Although these types of projects typically should be paid from Arizona's Building Renewal Fund, the state has not fully funded the formula for several years.

In today's global marketplace our children are competing internationally and economic conditions have made it clear that we can no longer afford to wait until the Building Renewal Fund appropriately funds the district. TD#3's Governing Board called this bond election because they are committed to providing our children with the very best education possible. The Tempe Chamber supports them in this goal, endorses a "Yes" vote in the election, and encourages everyone to take time on Nov. 3 to exercise your right to vote.

Contact Catherine Mayorga, Vice President of Public Affairs at (480)736-4282 or catherine@tempechamber.org with questions about this or other political issues.

TEMPE CHAMBER DIRECTORY E-BOOK

Did you know that our Annual Directory is on our website as an easy to use e-book? Identical page-for-page as our printed version, the publication is a convenient way to "flip" through our editorial content, business plan, and membership directory alphabetically or by business type. Find it under our "Publications" menu tab or [see it by clicking here](#).

NETWORKING AT NOON SPONSORSHIP AVAILABLE

We have a sponsorship opportunity open for our monthly Networking @ Noon event.

Are you looking for a fun, exciting and effective way to promote your company? This luncheon mixer offers the perfect chance to do just that. At this fast-paced, unique networking event attendees learn the art of relationship building, enjoy lunch and have fun promoting themselves while meeting others. Often called “speed dating for businesses” the event teaches how employing effective networking techniques is the easiest, fastest and least expensive way to promote your business and make strong connections.

Interested companies can contact Sean Donovan at (480) 967-7891 or sean@tempechamber.org to learn how to take advantage of this great promotional opportunity.

WIN A HDTV AND WATCH THE BIG GAME IN STYLE

The Tempe Chamber is holding a raffle for a 42” flat panel High Definition LCD 1080p television, sponsored by **Walt’s TV & Home Theatre**. Tickets are \$10 or three for \$20 and are available at mixers, events, [online here](#) or by calling (480) 967-7891. The winning ticket will be drawn by Walt’s TV owner Robert Hendley on Nov. 18 at our evening mixer at Aloft Tempe, 951 East Playa Del Norte Drive .

As an added incentive, Chamber members can win a prize by selling tickets to friends, family, organizations and groups they belong to. The member who sells the most tickets will win \$100 in cash, an IPOD shuffle, dinner for two and a one-night stay at a member hotel. A second place winner will receive \$50 and an IPOD Shuffle.

“We are thrilled to partner with Walt’s TV & Home Theatre,” said Mary Ann Miller, President/CEO of the Tempe Chamber. “They have supported the Chamber with their membership for more than 29 years and now are offering this great opportunity for our members to win and enjoy a fabulous TV in time for the ASU vs. U of A game.”

For more information about the raffle, contact Renee Lopata, Senior Vice President, at (480) 736-4284 or at renee@tempechamber.org.

TEMPE CHAMBER BUSINESS AND RFP OPPORTUNITIES

The Tempe Chamber would like to hear from event planning companies who would be interested in partnering with to produce a potential **festival-like event in spring, 2010**. Please contact Kari Sliva, VP Communications & Special Events (480) 736-4283 or kari@tempechamber.org for more information.

The Tempe Chamber is accepting bids for its annual printed **Directory of Membership and web site**. Companies wishing to submit bids should the [RFP requirements here](#) and respond by Oct. 30, 2009 at 5:00 p.m. to kari@tempechamber.org or by mail to 909 E. Apache Blvd., Tempe, AZ 85281.

BUSINESS EXCELLENCE AWARDS NOMINATIONS SOUGHT

The Tempe Chamber is now accepting nominations for the **2010 Business Excellence Awards**. These awards promote the advancement of responsible business leadership in our community and publicly honor businesses that demonstrate a passion for excellence.

The purpose of the awards is to identify and recognize companies whose practices in business and employee development, community involvement, and customer service exemplify excellence. Last year's recipients of the award were **Morrison Maierle** and **Telesphere**.

Values we look for in nominees include a demonstrated record of success and growth, community involvement and leadership, dedication to employees and commitment to customer service. All companies that are members of the Tempe Chamber are eligible for entry. Self-nominations are encouraged. **Nominations are due by Nov. 9 at 5:00 p.m.**

[A nomination form and application details are available here.](#)

TEMPE CHAMBER SOCIAL MEDIA CONNECTIONS

Use Our Free Connections to Prosper!

Click here to visit the Chamber Blog and see how this powerful site can help you learn and grow. Share information, comments and tips with other members. New weekly posts ensure you're kept up to date on the most timely topics.

Click here for our Twitter profile and stay informed with up-to-the-minute breaking Chamber, business and political news. One of a kind offers are known to pop up, too!

Click here for our LinkedIn profile and join our group of professionals who can help you network, grow your business and make profitable social and business contacts.

Click here for our Facebook page to become our friend and enjoy a dynamic, interactive experience where you can contribute as much as you like, share news about your business and post videos, photos and more.

Click here for our Yelp profile and share in this hybrid of social networking and user reviews, backed by profiles created by businesses about their company and services.

Click here for the Tempe Chamber Social Media Primer for a quick and basic overview on how to engage social media to your advantage and profit.

Don't forget to visit www.tempechamber.org regularly to learn more about the many ways that we are working hard to ensure your success.

COMMUNITY NEWS

To sponsor an edition of this newsletter and see your name and information here, please contact Sean Donovan at (480) 736-4285 or email sean@tempechamber.org. Your sponsorship includes an editorial and your business prominently featured at the header of the newsletter.

SMALL BUSINESS RESOURCE UNVEILED

U.S. Rep. Harry Mitchell has created a [Small Business Resource Page](#) on his website to help link entrepreneurs with key resources to help start, grow and expand their companies. The page highlights tools and resources available to Arizona's small businesses, which represent 73 percent of the state's total business community. Among other features, the Small Business Resource Center includes an events calendar, loan clinics, loan programs, one-on-one counseling and educational opportunities, social security links and IRS news.

HOWL-O-WEEN EVENT OFFERS FUN ROLE-PLAYING OPPORTUNITY FOR MEMBERS

The Phoenix Zoo is hosting its first [Howl-o-Ween](#) on Oct. 30 and 31 from 6:30 p.m. to 10:30 p.m. 17 different spooky activities will be offered and are broken down into three scare levels to accommodate all tastes. Events include "Pirates of the Scarribbean", "Captured Legends", "Kitty Calhoun, the Butcher of Muldoon" and many others. Click the link in this story or visit www.phoenixzoo.org to learn more or buy tickets online.

Interested in playing a character role in the festivities? The zoo is looking for volunteers to dress up as part of the exhibits or role-play and scare the attendees. Contact ahunt@thephxzoo to learn how you can join the fun.

TEMPE HOSTS RECYCLING DAY CHALLENGE

The City of Tempe is holding a **Multi-purpose Recycling Day / Green Day Challenge** on Saturday, Nov. 14 from 7:00 a.m. to 1:00 p.m. at the Tempe Household Products Collection Center just west of the APS power plant at 1320 E. University Dr. All services offered are completely free of charge for everyone. **You do not need to be a Tempe resident** to participate in the services listed below.

Shred-a-Thon - Assured Security Document Destruction will be on hand to shred your confidential documents and files, reducing your risk of identity theft.

E-Waste Recycling - All items brought to this event will be recycled, keeping them out of the landfill. Tempe residents are encouraged to bring e-waste such as calculators, cameras, cell phones, computers and monitors, DVD, video recorders, stereos, telephones and televisions. Televisions that are considered consoles (typically surrounded by wood/metal) can not be accepted. For additional information of what can be recycled visit www.tempe.gov/hhw

Reuse-a-Shoe - Recycle your used athletic shoes in Nike's Reuse-A-Shoe recycling program and turn them into a material used in sports and playground surfaces. Any brand of used athletic shoes are OK excluding cleats, spikes, sandals or dress shoes.

Shopping Bag Recycling - Bring your plastic shopping bags to have them recycled.

Each person who participates in this free event will receive a Tempe reusable shopping bag. For more information visit www.tempe.gov/recycling or call (480) 350-8145.

CITY CONSTRUCTION UPDATE

PLAN CHECK SUBMITTALS

09/02/09 – **ADDITION/ALTERATION** at 350 W. Washington St. for First Solar
Declared Valuation: \$882,200 **Plan Check No.:** PC09-0698

09/14/09 – **TENANT IMPROVEMENT** at 1250 W. Washington St. for Medaire
Declared Valuation: \$312,900 **Plan Check No.:** PC09-0729

09/14/09 – **TENANT IMPROVEMENT** at 1616 W. 17th St. for University of Phoenix
Declared Valuation: \$440,500 **Plan Check No.:** PC09-0732

09/24/09 – **ADDITION/ALTERATION** at 6111 S. All America Way for Kiwanis Park
Recreation Center
Declared Valuation: \$545,500 **Plan Check No.:** PC09-0756

PERMITS ISSUED

09/08/09 – **NEW TOWNHOMES (10)** at 323 S. Roosevelt St. for Roosevelt Court
Declared Valuation: \$2,159,200 **Plan Check No.:** PC08-0217

09/11/09 – **ADDITION/ALTERATION** at 2055 E. Technology Cir. for T-Systems
Declared Valuation: \$1,150,000 **Plan Check No.:** PC09-0245

09/15/09 – **TENANT IMPROVEMENT** at 680 S. Mill Ave. for Five Guys @ Centerpoint
Declared Valuation: \$250,000 **Plan Check No.:** PC09-0585

09/16/09 – **ADDITION/ALTERATION** at 7855 S. Test Dr. for Tempe Mini
Declared Valuation: \$2,900,000 **Plan Check No.:** PC08-0956

09/28/09 – **NEW 4 STORY HOTEL** at 8575 S. Priest Dr. for Hyatt Summerfield Suites
Declared Valuation: \$8,922,900 **Plan Check No.:** PC08-0200

09/29/09 – **TENANT IMPROVEMENT** at 100 W. University Dr. for Centerpoint
Declared Valuation: \$650,000 **Plan Check No.:** PC09-0679

PERMITS FINALLED

09/02/09 – **NEW RESTROOM FACILITIES** at 100 W. Rio Salado Pkwy for Tempe Town
Lakes
Declared Valuation: \$780,000 **Plan Check No.:** PC08-0725

09/15/09 – **ADDITION/ALTERATION** at 2155 E. Conference Dr. for Reproductive Medical
Institute
Declared Valuation: \$400,000 **Plan Check No.:** PC09-0096

09/17/09 – **TENANT IMPROVEMENT** at 1131 W. Warner Rd., Ste 107, for Broadcom
Corporation
Declared Valuation: \$310,000 **Plan Check No.:** PC08-1205

09/17/09 – **TENANT IMPROVEMENT** at 1275 W. Washington St., Ste 108, for Morrison
Maierle
Declared Valuation: \$380,000 **Plan Check No.:** PC09-0211

SCF SAFETY BRIEF

Fire Extinguishers Save Lives, Property

The use of a fire extinguisher in the hands of a properly trained person can be a life and property saving tool. The U.S. Fire Administration recommends that people get proper training from a local fire department before using a fire extinguisher.

Different types of fires require different types of extinguishers. For example, a grease fire and an electrical fire require the use of different extinguishing agents to be effective and safely put the fire out. Five different extinguishing agents are available:

Class A – ordinary combustibles such as cloth, wood, rubber, paper and many plastics

Class B – flammable liquids such as grease, gasoline, oil and oil-based paints

Class C – appliances, tools or other equipment that is electronically energized or plugged in

Class D – flammable metals

Class K – vegetable or animal oils or fats in cooking appliances

Some extinguishers can be used on two or more kinds of fires, and they are labeled to indicate the usages, such as “B-C” or “A-B-C.”

Portable fire extinguishers are valuable for immediate use on small fires. They contain a limited amount of extinguishing agent and need to be used efficiently so the agent is not wasted. Use a fire extinguisher only if you have alerted other occupants and someone has called the fire department, the fire is small and contained to a single object, you are safe from toxic smoke the fire may be producing, and you have identified a means of escape where the fire is not between you and it.

If these conditions are not present, don't use a fire extinguisher. Instead, alert other occupants leave the building following a designated escape plan and call the fire department from a safe phone away from the fire. Be sure that you are physically capable of using the extinguisher.

Extinguishers should be kept pressurized, in good working condition and in a conspicuous place unblocked by furniture, doorways, or anything that might limit access in an emergency.

Additionally the USFA recommends that you shake dry chemical extinguishers at least once a month to prevent the powder from settling or packing; pressure test the extinguisher after a number of years to ensure the cylinder is safe to use; immediately replace an extinguisher if it needs to be recharged or if it is damaged.

For a brochure on how to use a fire extinguisher, visit www.scfaz.com.

Provided by Tod Dennis, SCF Association Coordinator. If you would like more information on participating with the SCF program for free, please contact Renee Lopata at the Tempe Chamber at (480) 736-4284.

TCAA HELPS YOU HELP YOUR EMPLOYEES

The **Tempe Community Action Agency (TCAA)** identifies eligible children and adolescents for AHCCCS or KidsCare enrollment and assists parents with the application process. It provides materials to help inform your employees about available health care coverage through AHCCCS and KidsCare. Many of your employees may be eligible for free or low-cost health care coverage for their children. For example, children in a family of four that makes up to \$44,100 a year could be eligible for KidsCare. For more information on how TCAA can help your company and your employees, please call (480) 350-5896.

BUSINESS IN SWITZERLAND FOCUS OF BREAKFAST EVENT

A free breakfast event on the strategic advantages of doing business in Switzerland will be presented by senior Swiss experts at the “**Switzerland: Your International Management Gateway to Europe**”. Switzerland is a top choice for American companies seeking fast and sustainable growth in Europe. Nearly 700 U.S. companies take advantage of the moderate taxation, well-educated workforce, and pro-business legal structure offered.

A panel of delegates will discuss access to funding, tax planning, corporate structures, support for start-ups, and availability of qualified workforce. Delegates include representatives of Swiss federal and regional economic development agencies and KPMG. The free event takes place on November 3 from 7:15 a.m. to 9:30 a.m. at the Ritz-Carlton Phoenix, 2401 East Camelback Road. Call (312) 236-5555 or [click here for more information](#). Register [online here](#).

IRS UPDATE

Solution Saturday

The IRS is holding “Solution Saturday” on Nov. 7 to help individual and business taxpayers with tax-related questions and issues. IRS representatives will help resolve balance-due and delinquent return accounts, answer offer-in-compromise and other tax law questions, help with account inquiries and help prepare tax returns

From 9:00 a.m. to 2:00 p.m. (local times) the following taxpayer assistance centers will accept calls from anywhere in the U.S.

Atlanta – (404) 588-5444

Dallas – (972) 308-7997

Detroit – (313) 628-3120

Los Angeles – (213) 576-4130

Philadelphia – (215) 861-1902

Retirement Plan Navigator

The IRS has developed the [IRS Retirement Plan Navigator](#) to provide employers with an easy-to-use guide on pension plans that focuses on three areas: choosing a plan, maintaining a plan and correcting a plan

Realtor Workshop

The IRS is offering a “[Taxes, the IRS, and You – A Workshop for Real Estate Agents](#)” course to teach how taxes affect realtors and clients as property owners. Topics include: self employment tax, allowable deductions for agents, rental income, financial liabilities, the \$8,000 First Time Home Buyer Credit, and personal data.

SCORE'S November Seminar List

SCORE provides [free and confidential business advice and counseling](#) tailored to meet the needs of your small business and your personal objectives. Greater Phoenix SCORE also offers [seminars and special events](#), for both start-up and in-business entrepreneurs. Many of these seminars are free; others are offered for a modest fee. To give you an idea of the types of classes offered, the upcoming November classes are listed below. For more information or to register for the classes, click on the above link or visit www.greaterphoenixscore.org.

Subscribe to e-News for Small Businesses

If you would like to receive e-News for Small Businesses, please visit this link to subscribe: <http://www.irs.gov/businesses/small/content/0,,id=154826,00.html>

CHAMBER MEMBERS INVITED TO SUPPORT “BOOTS FOR TROOPS” PROGRAM

The Tempe Chamber and its Military Affairs Committee are lending support to the **Tempe Veterans Foundation** and the **“Boots For Our Troops”** program. Through the program, businesses and retail outlets have the opportunity to support Arizona’s veterans, military personnel and their families. Chamber members are invited to participate free of charge in this worthwhile cause.

The program provides participating retail stores, hospitality outlets, and other businesses with combat boot-shaped cut outs. Patrons can purchase one, write their name or a message on it and display it at the business. The funds collected support reintegration services, counseling, financial aid and scholarships for Arizona veterans.

The general fundraising drive will run from August 1 to October 31 for all businesses. The Tempe Veterans Foundation is a recognized 501(C)3 nonprofit and donations are tax deductible. For more information on how you can participate, contact (480) 703-4008.

EARN MORE THROUGH CITY BIDS AND PROPOSALS

The **City of Tempe** regularly accepts bid and proposals on jobs, services and products. As a service to Tempe Chamber members, we list a selection of recent listings in this section. A complete list can be found at www.tempe.gov/purchasing/bids/. Bid solicitations can be obtained on this site or in person at the City of Tempe Procurement Office, 20 East Sixth Street, 2nd Floor.

Maricopa Community Colleges also list bid opportunities on a regular basis. Visit <http://www.maricopa.edu/purchasing/> for a complete list.

MEMBER SPOTLIGHT

Stephanie Nowack, President and CEO of the **Tempe Convention and Visitors Bureau (CVB)**, took office as President of the Western Association of Convention and Visitors Bureaus (WACVB) on October 16.

Rio Salado College beat out nearly 500 colleges and universities across the country in the America’s Greenest Campus contest and was named America’s Greenest Campus by Climate

Culture. It was recognized for having the highest average of carbon reduction per person and awarded \$5,000 to be put toward green initiatives.

Wells Fargo has named Alan Hamrick regional brokerage manager for Wells Fargo Investments, LLC. Hamrick will be responsible for overseeing Wells Fargo's team of 80-plus financial consultants, financial advisors and brokerage associates the Phoenix Metro area.

Pamela Smith, President/CEO of **NUMBERSetc** has been selected by APS to join the AAAME mentoring program. Pamela will become part of the Academy's 12th class since AAAME was established in 1997, mentoring more than 145 valley businesses.

The **Tempe Convention & Visitors Bureau** has launched a new mobile-friendly web site at www.ExploreTempe.mobi to provide on-the-go information and access to the site from handheld and mobile devices.

Sonoran Studios was ranked 22nd in the *Phoenix Business Journal* Book of Lists in the category of Film and Video Production companies. Learn more about the three-year-old company at www.sonoranstudios.com.

Tempe Chamber members **First Solar**, **Arizona Public Service** parent **Pinnacle West Capital** and **University of Phoenix** parent **Apollo Group** were listed on *Newsweek* magazine's first list of the "500 Greenest Big Companies in America."

IM=X Pilates Tempe has changed its name to **The Pilates Studio in Tempe**. Prices, ownership and services remain unchanged. Reach the studio at (480) 820-7200 or www.pilatestempe.com

Phoenix Greyhound Park will close its live racing on Dec. 19 but continue simulcast operations in the main facility through Dec. 31. The venue is currently seeking approval from the Arizona Racing Commission in order to continue its Off Track Betting simulcast operations through Apache Greyhound Park.

Two Tempe Chamber members were honored at the W.P. Carey Spirit of Enterprise Awards. **Caliente Construction** received the Overcoming Adversity Award and **D.P. Electric Inc.** received the Gary L. Trujillo Minority Enterprise Award.

The **Tempe Community Council** has named **Susan S. Ringler** as the 2009 Don Carlos Humanitarian of the Year for her charitable contributions to the community. **Arte Moreno**, owner of the Los Angeles Angels of Anaheim, will be awarded the Guiding Light – Philanthropy Award at a ceremony on Nov. 4 from 5:30 p.m. to 7:30 p.m. Contact (480) 858-2300 for tickets or to learn about available sponsorship opportunities.

The **Tempe Community Council** is holding a contest for Tempe youth to design a logo to encourage young people to stay away from alcohol and drugs. The contest is open to all students from sixth through twelfth grade that live in Tempe or attend a Tempe school. The deadline for submission is Dec. 1. [Rules and guidelines can be found here.](#)

FASTFRAME is hosting an art contest for kids age 6-10 at its 101 & Ray Road location on a "My Favorite Place" theme through Nov. 14. Children can drop off their art and the 1st and 2nd place entries will be framed for free and displayed in the store or corporate office to be judged in a national contest.

The **ASU Art Museum** is presenting a full season titled "Defining Sustainability". In addition to exhibitions, receptions and artists in residence, the museum is offering a series of conversations with experts and artists concerned with sustainability in its many forms. Learn more at www.ASUArtMuseum.asu.edu.

Do you want to see your company name here? Simply contact Sean Donovan with newsworthy information to have it added to our Member Spotlight. Email sean@tempechamber.org.

MEMBER OFFERS

*This section of the Monday Morning Update is designed to allow Tempe Chamber members to share their discounts or special offers with each other and with the extended community who may be forwarded this newsletter. **Offers will run for one month before being automatically removed.** Contact sean@tempechamber.org to place or renew an offer.*

Sun Devil Trophy is offering 15% off all name badges through November, including magnetic round-edged badges. Contact (480) 990-8575 to learn more.

Sunset Aquatics, a custom aquarium installation and maintenance company, is offering a free OceanClear filter (\$130 value) with new custom aquarium of 75 gallons or more, a free maintenance visit with a six-month maintenance agreement, and a self-sustaining fish cube with two clown fish installed for \$550. Contact (480) 588-5313 to learn more.

Ice delivery company **Ice Now** is offering a 15% discount to all members through the end of 2009. Please call Nolan de Graaff at (602) 288-8357 for more information about Ice Now's delivery services.

Sign*A*Rama has two items specially discounted to \$99: 3' x 8' full color banners with hems and grommets, and 31" x 72" banner stand displays with full color banner stand and carrying case. Visit www.signaramatempe.com for more information.

Narande Spa at the Buttes, a Marriott Resort is offering 50% off any 50-minute spa treatment through October including full body massages, facials, Adobe Clay Wrap and Sugar Scrub. Call (602) 431-2357 to schedule an appointment.

Cookson Door Sales of Arizona is offering \$100 off any double car door, \$50 off any single car door and \$25 any operator. Contact Michael Dryer at (480) 393-2529 to learn more or order.

MSSmedia, ASU Bus Shelter Advertising is offering a 20% discount through October on its advertising rates. The discount applies to all 4x6-foot bus shelter, backlit advertising panels throughout the ASU campus. Visit www.MSSmedia.com/advertisers or contact Sarah Delgado at (800) 988-7657 ext. 21 to learn more or book space. Tempe Chamber members can use the promo code "hot potato" for the discount.

Candlewood Suites-Tempe located at 1335 W. Baseline Rd. is offering 25% off per night for a studio or one bedroom suite through December 31st. This special is valid to all Tempe Chamber members. Rates decrease with the length of your stay. [Book online Tempe Chamber Discount Rates](#) .

Sign of the Whale Burgers & Seafood is offering members 20% off food purchases between 11:00 a.m. and 4:00 p.m. from Monday through Friday. Simply print and bring in a printed page of this newsletter for your discount. Sign of the Whale is located at 1706 E. Warner Rd. in Tempe. Call (480) 777-1414 or visit www.signofthewhaleaz.com for more information.

State Farm agent **Judy Aguilar-Woertz** is offering Tempe Chamber members the free use of an eight-person conference room at Warner and Priest on weekdays from 9:00 a.m. – 5:00 p.m. To reserve the room please call (480) 598-0544.

American Dental Plan is offering free six-month memberships to Tempe Chamber members, friends or associates who have lost dental benefits due to unemployment. The plan provides an exam and 4 x-rays at no charge with savings up to 40% from over 650 participating dentists. After the 6 month period, you may renew your dental plan membership for as little as \$59 per year. Visit www.arizdental.com for product information. Enrollment is accepted by phone at (602) 265-6677. Please mention agent code "TCC" when enrolling.

MEMBER EVENTS

Tempe Chamber members are invited to share their special events here. To submit yours, please email sean@tempechamber.org with the event date, start and end time, cost, and a maximum 75-word description. Submissions may be edited for length and style. Members are also able to list their events on our online Community Calendar through the [Members Only portal](#). Please contact magdalena@tempechamber.org if you require assistance with this feature.

IKEA is hosting Chef Claudine Pepin at Food University on Oct. 28 from 6:00 p.m. to 8:00 p.m. A variety of kitchen organizing classes and events also take place throughout the month. Call (480) 785-8209 for details. On Oct. 31 kids under 7 in costume receive a free gift from 6:00 p.m. to 8:00 p.m.

The **Cardona Law Office** is hosting a two part workshop titled "Understanding Foreclosure, Short-Sale, and Loan Modification Processes in Arizona" on Oct. 27 and Nov. 3. Members and referrals will receive a 15% discount on the workshop price (\$40.00 for each module or \$60.00 if attending both modules). Workshop details are posted at www.cardonalawofficeaz.com. Contact (480) 274-3984 or e-mail nicolecardona@cardonalawofficeaz.com. Please mention the Tempe Chamber for your discount.

The **ASU Alumni Association** will present a tribute to former football Coach Bruce Snyder during its Homecoming Legends Luncheon on Oct. 30 from 11:30 a.m. to 1:00 p.m. at The Buttes, a Marriott Resort. Speakers will include former ASU offensive tackle Juan Roque and receiver Keith Poole. Tickets are available at <http://www.asu.edu/alumni/legends.html>.

The Arizona Mills Mall is holding a Halloween Spooktacular on Oct. 31 from 5:00 p.m. – 9:00 p.m. featuring trick-or-treating at 175 stores, a kids' costume contest, pumpkin decorating station and professional pumpkin carving and decorating demonstration.

Phoenix VIP Events is organizing the **Mill Ave. Halloween Day Festival** on Oct. 31 from 10:00 a.m. to 4:00 p.m. at Madcap Theatre at 7th and Mill. Featuring blues artist Hans Olson and benefitting the St. Mary's Food Bank Alliance the event includes a costume contest, dancing, booths and family activities. Contact (480) 897-1986 for more details or to get a free poster to display at your business. Tempe Chamber members also can secure a discounted booth space for \$25 for the event.

LakeShore Producers presents Grammy Award winning jazz trumpeter, Nicholas Payton, in concert with the TCA All Stars on Oct. 31 at 8:00 p.m. at the Tempe Center for the Arts Theater. Tickets are \$25-\$40 at (480) 350.2822 or www.lakeshoreproducers.com

The **Downtown Tempe Community** is hosting "Frock 'N Roll at the MADCAP Theaters" on Oct. 31 starting at 6:00 p.m. The event features local music artists paired with fashion designers, who will be sharing the stage with runway models showing off some of the best in up-and-coming

styles. This event is in conjunction with several events lighting up Halloween at MADCAP Theaters, which include a movie screenings and a midnight showing of the Rocky Horror Picture Show. Visit www.madcaptheaters.com to purchase \$10 advance tickets or to learn more.

ASU is hosting **Coach Murphy's Inaugural Charity Home Run Derby & Family Fun Fall Festival** on Nov. 6 from 5:00 p.m. – 9:00 p.m. to benefit The Crossroads, Inc. Attendees can enjoy dinner options, a silent auction, raffle and Kid Zone i for children. It takes place at Scottsdale Stadium, 7408 E. Osborn Road for \$9 for adults or free for children under three. For more information visit www.thecrossroadsinc.org or contact Brent Downs at (602) 279-2585.

Bobbie's Flowers at 5801 S. McClintock Dr. is hosting an open house on Nov. 13 at 11:00 a.m. to celebrate its 60th anniversary. The event includes free food, a DJ, give-a-ways and more. Visit www.bobbiesflowers.com to learn more.

Compass Consulting is hosting a "*Purple Cow Innovation Training*" event on Nov. 17 from 8:30 a.m. to 12:30 p.m. at the Tempe Center for the Arts, 700 W. Rio Salado Parkway. The event addresses how to innovate products and services, and why innovation is a powerful way to attract new customers and grow your business. Register at www.compassconsultingteam.com. Tickets are \$49 and include a continental breakfast and snacks.

Solid Rock Surfaces, LLC at 525 S. McClintock Dr. in Tempe is hosting a grand re-opening and "Rock Expo" to display its newly remodeled showroom and recently acquired rare and exotic stones. The evening includes wine, food, music and networking and takes place on Nov. 18 from 4:00 p.m. to 7:00 p.m.

The **ASU Alumni Association** and the **ASU School of Sustainability** present "Go Green, Live Green". The Nov. 19 session explores sustainability's intersection with development, community space, sense of place and individual involvement in public issues. Contact Tracy Scott at (480) 789-3963 or tracy.scott@asu.edu to register.

CHARITABLE NEWS AND EVENTS

This section contains ways that you can assist with charitable causes in the community. If you are a Tempe Chamber charitable organization in need of help or if your company is hosting a food drive or other similar charitable event, please contact Sean Donovan at sean@tempechamber.org to be included here.

Please see the top of this newsletter for our special edition focusing on the charitable works of our members.

CHAMBER BENEFITS

MONDAY MORNING UPDATE SPONSORSHIPS AVAILABLE

This newsletter is sent via email to more than 2,000 members of the Tempe Chamber community and shared through internal distribution with many more. For an investment of \$100 per edition your company **logo, name and contact information** will be positioned at the top of the newsletter with a "Sponsored by" tagline above it.

Sponsors also will receive a **100-word text ad or offer** of their choice at the top of the “Community News” segment. Your company **name and website address will also be listed** in the **broadcast email** announcing the new Monday Morning Update, as well as through **Twitter** in an announcement that Monday.

This is a great way to gain visibility and recognition for a minimal expense. Contact Sean Donovan at (480) 736-4285 or sean@tempechamber.org to learn more or secure your spot.

PARTNER WITH THE TEMPE CHAMBER AND GROW YOUR BUSINESS

One of the best ways to build a stronger and wider awareness of your business is through “Face Time” with potential customers and clients. The Tempe Chamber has some powerful ways to help you accomplish this goal at one of our many programs and events.

By sponsoring an event, your name recognition grows exponentially along with your sales and influence. Attaching your company’s name and logo to one of our signature events shows community involvement and presence that is instantly recognizable. Our website has a yearly event calendar with a full-color “Face Time” sponsorship packet designed to meet the needs of any member. [Click here for some great ideas!](#)

Members can promote their businesses with a donation to an event’s silent auction. All auction donors will have their business recognized at the event and also will have the opportunity to include flyers, brochures and business cards with the donation of a complete auction basket.

Promote your company with a door prize at our mixers and networking events. During networking events, we recognize by name each member who brings a door prize. It’s a great way to generate good feelings towards your business and to drive clients to your door. Simply bring a gift when you attend and we’ll handle the rest.

Reach out to new members through our new member goodie bag. At our New Member Briefings we give each attendee a welcome gift bag which contains information and items to give them a jump start in the Chamber. You can contribute to these bags to both promote your company and to give a warm welcome to your newest colleagues. Contact Renee Lopata at renee@tempechamber.org to participate.

MEMBER PERKS

Online Renewal

As you and your businesses have to work harder and harder every day to succeed, your time becomes more and more valuable. We’re pleased to offer simple and quick membership renewals on-line in the Members Only section of our website at www.tempechamber.org. If you have any questions or need your username and password please contact Magdalena Warecka at (480) 736-4281 or magdalena@tempechamber.org.

Logo Use

Members of the Tempe Chamber are able use our official logo on letterhead, business cards, websites or other published materials to show this important affiliation. Studies prove that Chamber membership boosts customer confidence and response. [For guidelines and regulations for using the Tempe Chamber logo, click here.](#) If you’d like to further show your audience your

connection with us, please feel free to link to our website at www.tempechamber.org on your site, or through an embedded hyperlink when using our logo.

Monthly Payment Plan

In challenging times we want to ensure that you continue receiving the benefits of Chamber membership. We now offer an automatic monthly payment plan. It's easy, it's fast and it's secure! For further details, please contact Magdalena Warecka at (480) 736-4281 or magdalena@tempechamber.org.

Bring a Guest, Win a Prize

Bring a friend or colleague with you to a Chamber event and introduce them to the wonderful opportunities that membership offers. Any member who brings a *non-member* guest to one of our events will be entered for a drawing for a grand prize each month! Events included in this promotion are Business Before Hours, Business After Hours, Networking @ Noon and Hot Topics & Lunch. Please introduce us to your guest and mention this offer at the event's registration table to have your name entered.

Testify and be Recognized

We're letting everyone we talk to know how beneficial membership is. Each week we add a new testimonial in our emails showing how chamber membership has benefitted our members. We'd love to hear yours! Your name and business name will be in the byline of the testimonial so that we can also promote you in the thousands of emails we send weekly.

ONLINE POLITICAL RESOURCE

An integral feature of our website is the **Political Resources** area featuring the "**Tempe Votes!**" section of our site, where we bring the best political news and resources right to you.

The Tempe Chamber is the recognized voice at state and national levels and regularly takes positions on legislation affecting the business environment. We inform the public and our membership about the most important political issues impacting the business community. This section of our site will provide you with the tools you need to become informed and active at a political level. [Click here for more information and to see how you can get involved!](#)

COMMITTEES

The Tempe Chamber has a variety of committees which are open to all members. Many of the Chamber's successful programs are a direct result of the efforts of its volunteer committees. In turn, the Tempe business community benefits from these various projects. Whether it's your expertise, products, services, or dollars, consider being a partner on a committee.

Government Relations & Transportation

Goal: To make a bottom-line impact for members by advocating for a favorable business climate through interactive public policy engagement, providing ongoing representation and information in government at the local, state and federal levels.

2009-2010 Chair: Monte Borgeson, State Farm Insurance, monte.borgeson.ab93@statefarm.com

Highlights: The committee works to:

Study and develop a public policy agenda on issues which affect members of the business community based on member input.

Lobby elected and appointed officials on Chamber issues.
Maintain and enhance the Chamber's presence at the Arizona Legislature.
Host issue forums and candidate debates throughout the year.
Meet with and develop relationships with Tempe congressional representatives.
Work with other business organizations on common priority issues.
Work with Tempe Leadership to develop a database of qualified business people interested in appointed public positions with the goal of seating Chamber members on boards and commissions.
Disseminate information through the Monday Morning Update and the Business and Government section of The Business Advocate.
As needed, utilize an ad-hoc local government subcommittee to research local issues and/or create local position statements.
Represent the business community as an advocate for multi-modal transportation.

[Click here to learn about all of our committees.](#)

[Please click here to request more information about joining a particular committee.](#)

MEMBER RESOURCES

Chamber Services

Tempe Chamber Logo Use

Members of the Tempe Chamber are able use our official logo on letterhead, business cards, websites or other published materials to show this important affiliation. Studies prove that Chamber membership boosts customer confidence and response. [For guidelines and regulations for using the Tempe Chamber logo, click here.](#)

Tempe Chamber Website

Our website offers the opportunity to make the most of our resources when and where it's convenient for you. Please visit www.tempechamber.org to discover the many ways that you can benefit for the site's new features. Chamber members also have their businesses listed in the site's online directory, generating business and referrals on a daily basis.

Lobby Brochures

As a benefit to all Tempe Chamber members, promotional brochures and printed material for your business may be displayed in our lobby free of charge. Members may bring these items to our office to have them distributed.

SCORE Representative for Chamber Members

The Tempe Chamber offers the complimentary services of an **East Valley SCORE** representative. SCORE is the Service Corps Of Retired Executives and is a nonprofit association dedicated to educating entrepreneurs and the formation, growth and success of small business nationwide. Please call (480) 967-7891 to make your appointment.

The Business Advocate Advertising

Our monthly newsletter is one of our most effective and valuable resources to reach the business community and public. Full color ads can be secured for as little as \$200. For information on how you can advertise or to secure a spot in an upcoming issue contact Sean Donovan at sean@tempechamber.org or (480) 736-4285.

Programs and Discounts

ASU Gammage Discounts

ASU Gammage is offering Tempe Chamber members discounted tickets to all of its Broadway shows. Enter the password "tourism" at www.eventusher.com to purchase tickets to the 09-10 season shows in advance of the public. Contact Jennifer Gadek with any questions at (480) 965-8969.

OfficeMax Discount Card

OfficeMax has made their Retail Connect Card available to all members in a printable PDF format. It provides a discount on office supplies and printing services at any of their nearly 900 retail locations. If you would like a copy of the PDF complete with discount card, please email sean@tempechamber.org.

Fair and Legal Employment Act Webinars

The Tempe Chamber in co-operation with the Arizona Chamber and Dept. of Homeland Security offers free monthly webinars on the **Fair and Legal Employment Act** (House Bill 2779) and how to use the **Basic Pilot Program** to verify employment eligibility and comply with the law. Email info@azchamber.com to R.S.V.P. and receive log-in instructions. The webinars are held each Thursday at 11:00 a.m.

Free Employment Seminars

Each Wednesday morning from 9:30 a.m. to 11:30 a.m., the Tempe Public Library at Rural and Southern offers instruction on job placement including finding current job openings, using Microsoft Word to build a résumé, attaching a résumé to an email, and navigating online job applications. For more information, contact Tracy Hokaj at (480) 350-5507 or tracy_hokaj@tempe.gov.

Business Boosters

Sky Harbor Business Opportunities

Phoenix Sky Harbor International Airport has unveiled a website feature to provide information about its development plan and the construction and capital improvement projects related to it. The site allows companies to find design and construction business opportunities, contact information, and details on doing business with the City of Phoenix and its prime contractors. Visit www.phxskyharbor.com and click on Jobs and Business for detailed information about dates, times and locations of educational workshops, trainings and seminars related to design and construction business opportunities at the airport.

List Your Business Free on RailLife.com

As an added free bonus to Tempe Chamber members located along the Light Rail route, Rail Life will visit your business, take a photo, add you to its website and mention you on its blog. To submit your business, look for the "Add Your Business to Rail Life" link at www.RailLife.com. Once your business has been submitted, contact Nick at Rail Life at (602) 527-6425.

Free Business Counseling

The **Arizona Small Business Development Centers** provide **free, one-on-one counseling** designed to find practical solutions to business problems. An SBDC business advisor can maneuver you around the obstacles to your success. Through direct counseling, it provides a incredible range of management and technical assistance services. Visit www.azsbdc.net or call Deputy State Director **Teri Williams** at **(480)731-8729** for more information or to arrange your free counseling session.

Free Press

The Arizona Republic wants to hear from local business owners who are interested in writing articles about their company for publication in the paper's **News By You** section in both the print and online editions. Email tempe@arizonarepublic.com to learn more. **Azcentral.com** also accepts listings of special offers from businesses for its "Deals" page. Contact Dianne Ross at dianneross15@cox.net to learn more or submit your offer.

Free TV Coverage

If your business has a great story to tell, **ABC 15** wants to hear it. This resource represents a great opportunity to make a pitch and perhaps secure an incredibly valuable promotion for your business. Contact Assignment Editor Danell Gallardo at dgallardo@abc15.com or (602) 685-6349.

ASU ApplicantSearch

Arizona State University offers **ASUAA ApplicantSearch**, a service designed to help match employers with ASU alumni. Employers may request and receive a free login at <http://asumalumni.applicantsearch.com/employers/signup>

Maricopa County Business Services

Maricopa Workforce Connections is a county program that helps businesses secure qualified staff, teaches methods of training current employees to use new industry technology and provides layoff aversion resources and transition strategies. To learn more, contact the Business Services team at (602) 506 WORK or visit www.maricopaworkforceconnection.com/business/businessservices.asp

City Information

Bids and RFP Opportunities

The **City of Tempe Procurement Office** invites all vendors to obtain purchase orders and contracts with the city. Log on to www.tempe.gov/purchasing to access available solicitations or bidder registration forms. You may also call (480) 350-8234 for information not available on the website.

Maricopa Community Colleges also list bid opportunities on a regular basis. Visit <http://www.maricopa.edu/purchasing/> for a current list.

City Recycling Program

The City of Tempe's recycling program is one of the best in the state, recycling more than 15,000 tons of material each year. Do your part for the environment and your community by recycling whenever possible. For a complete list of acceptable items visit <http://www.tempe.gov/recycling>.

City Social Services for Small Businesses

City of Tempe Social Services can provide low cost counseling to Tempe residents. If you are a small business in need of these services for your employees, please contact Tempe Counseling Services for eligibility at (480) 350-5400.

City of Tempe Community Development Update

The Community Development Department's Weekly Update provides the latest information on development, job attraction, housing, business and neighborhood enhancement. Check out this week's newsletter at www.tempe.gov/comdev/WeeklyUpdate.html

City of Tempe Graffiti Removal

Graffiti on public property can be reported to the city's hotline at (480) 350-8384 or online at www.tempe.gov/graffiti. The city's Street Maintenance division will usually have the offending graffiti painted over within 24 hours. Property owners are required by city code to paint over graffiti on their grounds within ten days.